

# SERVICE ORDER FORM

SoF No.: \_\_\_\_\_

Date: \_\_\_\_\_

This Service Order Form ("SoF") is executed under and subject to the Master Service Agreement dated \_\_\_\_\_ between Sofia Connect EAD ("Provider") and the Customer named below (the "MSA"). All capitalised terms used but not defined herein have the meaning given in the MSA. In the event of conflict, the MSA prevails except where this SoF explicitly modifies specific MSA terms with written cross-reference (see Section 6 below).

## Section 1 — Parties

### Provider:

<b>Legal Name</b>	Sofia Connect EAD
<b>Legal Form</b>	Bulgarian joint-stock company (Еднолично акционерно дружество)
<b>Registered Office</b>	192A Cherni Vrah Blvd, 1407 Sofia, Bulgaria
<b>ASN</b>	AS47872
<b>UIC / VAT</b>	[UIC: _____] [VAT: BG_____]
<b>Authorised Signatory</b>	Yuliy Nushev, CEO & Founder
<b>Contact</b>	nushev@sofia-connect.net · +359 2 420 0300 · www.sofia-connect.net

### Customer:

<b>Legal Name</b>	_____
<b>Registered Address</b>	_____
<b>Company Reg. No. / UIC</b>	_____
<b>VAT Number</b>	_____
<b>Authorised Signatory</b>	_____
<b>Title</b>	_____

## Section 2 — Customer Contacts

<b>Billing Contact — Name</b>	_____
<b>Billing Contact — Email</b>	_____
<b>Billing Contact — Phone</b>	_____
<b>Technical Contact — Name</b>	_____
<b>Technical Contact — Email</b>	_____
<b>Technical Contact — Phone</b>	_____
<b>NOC / 24x7 Contact — Name</b>	_____
<b>NOC / 24x7 Contact — Email</b>	_____

<b>NOC / 24x7 Contact — Phone</b>	_____
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### Section 3 — Service Details

**Service Type (tick one):**

- IP Transit (BGP)   
  DWDM Wavelength   
  Ethernet / L2VPN   
  Dark Fiber

<b>Capacity</b>	_____ (e.g., 10G, 100G, 400G)
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**A-End:**

<b>Address / PoP</b>	_____
<b>Floor / Rack</b>	_____
<b>Port</b>	_____
<b>Handoff Type</b>	_____ (e.g., LR4, SR4, LX, ZR+)

**Z-End:**

<b>Address / PoP</b>	_____
<b>Floor / Rack</b>	_____
<b>Port</b>	_____
<b>Handoff Type</b>	_____ (e.g., LR4, SR4, LX, ZR+)

**Service-Specific Fields (complete the relevant block; mark non-applicable as N/A):**

**IP Transit:**

<b>IPv4 Prefix Size</b>	_____
<b>IPv6 Allocation (/48)</b>	_____
<b>Customer AS Number</b>	_____
<b>BGP Communities Required</b>	_____
<b>DDoS Scrubbing</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No

**DWDM Wavelength:**

<b>Wavelength / ITU Channel</b>	_____
<b>Protection</b>	<input type="checkbox"/> 1+1 Protected <input type="checkbox"/> Unprotected
<b>Latency Class</b>	_____

**Ethernet / L2VPN:**

<b>VLAN ID</b>	_____
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<b>MTU</b>	_____
<b>QinQ</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Service Type</b>	<input type="checkbox"/> EPL <input type="checkbox"/> EVPL <input type="checkbox"/> ELAN

**Dark Fiber:**

<b>Number of Fiber Pairs</b>	_____
<b>IRU Term or Lease Term</b>	_____
<b>Maintenance Inclusion</b>	_____

**Section 4 — Commercial Terms**

<b>Initial Term</b>	_____ months ( <input type="checkbox"/> 12 <input type="checkbox"/> 24 <input type="checkbox"/> 36 <input type="checkbox"/> 60)
<b>MRC (Monthly Recurring Charge)</b>	€ _____ per month
<b>NRC (Non-Recurring Charge / Setup)</b>	€ _____ one-time
<b>Billing Currency</b>	<input type="checkbox"/> EUR <input type="checkbox"/> BGN
<b>Target Ready-for-Service (RFS) Date</b>	_____
<b>Invoicing Schedule</b>	Monthly in advance (NRC invoiced upon Service acceptance)
<b>Payment Terms</b>	Net 30 days from invoice date (per MSA clause 5)

**Section 5 — Special Conditions**

Use this section to record any project-specific commercial or technical terms (e.g. interim tail-circuit arrangements, escalation contacts, custom SLA targets). Where blank, no special conditions apply.

## Section 6 — Cross-Reference Confirmation

<b>SLA Applicable</b>	Annex A to MSA, Version 1.0 (or later as agreed in writing)
<b>Acceptable Use Policy</b>	<a href="https://sofia-connect.net/legal/aup/">https://sofia-connect.net/legal/aup/</a> (incorporated by reference)
<b>Data Processing Agreement</b>	Annex B to MSA — applies if Provider processes Personal Data on Customer's behalf
<b>MSA Term Modifications for this SoF</b>	<hr/> <hr/> (write "None" if no modifications)

## Signatures

By signing below, each Party confirms that the signatory is duly authorised to bind their respective entity to this Service Order Form, which is executed under and forms part of the MSA.

<b>PROVIDER</b>	<b>CUSTOMER</b>
Sofia Connect EAD	[Customer Legal Name]
By: _____	By: _____
Name: Yuliy Nushev	Name: _____
Title: CEO & Founder	Title: _____
Date: _____	Date: _____
Signature: _____	Signature: _____